

ABSTRACT OF THE DISCLOSURE

The invention provides the user of a unified
messaging mailbox with efficient, intelligent, media and
5 device sensitive methods and apparatus for automatically
summarizing messages stored in a unified multimedia
mailbox. Additionally, the invention provides methods
and apparatus that convert non-text messages to text to
facilitate summarization utilizing predefined keywords
10 and/or lists of keywords, where each list of keywords is
linked to one of a message subject and a message sender.
Further, the invention provides for the prioritization of
messages via the application of filtering techniques.